

## Appendix IV

### Detailed Status Report of Recommendations Since 2016

Chapter Name	Department/ Agency	Year	Volume	Chapter	Par.	Recommendation	Self- Reported Status
Electronic Medical Record Program	Department of Health	2020	2	2	41	<p>We recommend that the Department of Health:</p> <ul style="list-style-type: none"> <li>• structure contracts to maintain oversight and hold parties receiving public funds accountable; and</li> <li>• if complex structures can not be avoided the Department needs to build in adequate controls to manage the risks and protect public funds.</li> </ul>	Not Implemented
Electronic Medical Record Program	Department of Health	2020	2	2	44	<p>We recommend the Department of Health, as part of granting program funding:</p> <ul style="list-style-type: none"> <li>• assess the financial health of third-party funding recipients and their ability to achieve the desired results within agreed funding levels; and</li> <li>• exercise periodic reviews of records as per the terms of funding agreements.</li> </ul>	Implemented
Electronic Medical Record Program	Department of Health	2020	2	2	46	<p>We recommend the Department of Health intervene and take timely corrective action when there are indicators of program failure such as:</p> <ul style="list-style-type: none"> <li>• not achieving project deliverables;</li> <li>• missing key deadlines; and</li> <li>• incurring funding shortfalls.</li> </ul>	Implemented
Electronic Medical Record Program	Department of Health	2020	2	2	51	<p>We recommend the Department of Health, for future programs:</p> <ul style="list-style-type: none"> <li>• develop measurable performance criteria to monitor program outcomes; and</li> <li>• use regular progress reports to monitor program implementations.</li> </ul>	Not Implemented

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Electronic Medical Record Program	Department of Health	2020	2	2	61	We recommend the Department of Health ensure regular audits are carried out on future programs to evaluate achievement of program outcomes and funding recipients' compliance with funding terms.	Not Implemented
Electronic Medical Record Program	Department of Health	2020	2	2	77	We recommend the Department of Health stipulate, in future funding agreements, withholding of final payment until all agreement terms are satisfied.	Not Implemented
Electronic Medical Record Program	Department of Health	2020	2	2	109	For all future EMR solutions, we recommend the Department of Health: <ul style="list-style-type: none"> <li>• identify and prioritize all data integration requirements;</li> <li>• clearly define responsibilities of all parties involved in integration; and ensure implementation timelines are met.</li> </ul>	Not Implemented